



Welcome  
Care  
Services

PARTNERING WITH



Trilogy Care



## Home care services to meet your needs

Trilogy Care and Welcome Care Services have partnered to ensure you have access to high-quality home care services via your Home Care Package.

Welcome Care Services helps older Australians by providing services through Home Care Package. We focus on giving personalised, high-quality care to help them reach their health and wellbeing goals.

We have a team of skilled and caring workers who are dedicated to providing compassionate and professional support. The services we offer include:

- Transportation
- Helping with community-based activities
- Housecleaning
- Gardening and yard work
- Assistance with personal care
- Community nursing support

Our mission is to provide safe, high-quality care, in a timely manner, to help you to stay independent.

By partnering with Trilogy Care, we can better support those who need help through Home Care Packages.



Flexible, Client Focused,  
Client Driven



Trilogy Care and Welcome Care Services have partnered to ensure you have access to high-quality home care services via your Home Care Package.

Trilogy Care will focus on assisting you with self-managing your Home Care Packaging while Welcome Care Services focuses on delivering the services you need to stay at home for longer.

### WHO IS TRILOGY CARE?

Trilogy Care supports you to live well at home longer by helping you build and self-manage your Home Care Package. Trilogy Care is an approved Home Care Package provider and is registered with My Aged Care to deliver Home Care Package support.

### WHAT IS SELF-MANAGEMENT?

Self-management is a way for you to manage the service providers you use and how your Home Care Package budget is spent. It gives you the flexibility to:

- Design and plan your own care plan with a dedicated care partner
- Choose the service providers you would like to work with
- Gain more control over how your Home Care Package funds are spent
- Increase your care hours with lower management fees

### WHY TRILOGY CARE?

One of the main reasons people choose to work with Trilogy Care to self-manage their Home Care Package is because it gives you absolute control over who provides your care and services. You can ensure you're surrounded by the best service providers to give you the care and support you want and need.

Self-management also removes the agency 'middle-man' allowing you to reduce your management fees by working directly with your care workers and support service. Thus, allowing you to maximise the number of care hours you can afford through your Home Care Package.

## How to get started

### 1. TALK TO US

Contact Trilogy Care or Welcome Care Services to discuss your care needs. Our team can provide advice about the Home Care Package process.



### 3. PERFECT MATCH

Welcome Care Services will start creating your care team by sourcing care services that suit your needs.



### 2. CARE PLANNING

Our team will review your care needs to establish your individual care plan and budget.



### 4. GET STARTED

The services sourced by Welcome Care Services will begin care work while Trilogy Care administers your Home Care Package.



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